Accessing Your RCC Online Course

Online courses at RCC use **MyRCC** as the learning management system. MyRCC can run on any browser as long as it is up to date.

**Go to myrcc.rcc.mass.edu** (You can also click on **MyRCC** at the top of the RCC home page) Log in with your RCC Jenzabar username and password that you’ve had assigned from IT.

*If you have not done so already, go to [https://rcc.mass.edu/technology-resources/myrcc](https://rcc.mass.edu/technology-resources/myrcc) to learn how to login to your email account.

- On the top left side of the page, under the **Quick Links** menu, you will see **My Courses**.
- Here you will see the courses you are enrolled in.
- Select the name of your course to access your course.
- From there, follow the course instructions as detailed by your instructor.
- If anything goes wrong when signing in or during the class, first email your instructor right away that you are having trouble.
- If the link is not working, check that you are using the correct link. If there is a meeting ID and password in Zoom, you can try entering it in manually.
- If all else fails you can try restarting your system.

***RCC also provides each student with access to Office 365, which includes Microsoft Word, Excel, PowerPoint, Teams and an email account via Microsoft Outlook.***

*If you need assistance with MyRCC username and password, contact IT at helpdesk@rcc.mass.edu or call 857-701-1555.*