

Accessing Your RCC Online Course

Online courses at RCC use **MyRCC** as the learning management system. MyRCC can run on any browser as long as it is up to date.

Go to myrcc.rcc.mass.edu (You can also click on **MyRCC** at the top of the RCC home page) Log in with your RCC Jenzabar username and password that you've had assigned from IT.

*If you have not done so already, go to <https://rcc.mass.edu/technology-resources/myrcc> to learn how to login to your email account.

- On the top left side of the page, under the **Quick Links** menu, you will see **My Courses**.
- Here you will see the courses you are enrolled in.
- Select the name of your course to access your course.
- From there, follow the course instructions as detailed by your instructor.
- If anything goes wrong when signing in or during the class, first email your instructor right away that you are having trouble.
- If the link is not working, check that you are using the correct link. If there is a meeting ID and password in Zoom, you can try entering it in manually.
- If all else fails you can try restarting your system.

****RCC also provides each student with access to Office 365, which includes Microsoft Word, Excel, PowerPoint, Teams and an email account via Microsoft Outlook.*

**If you need assistance with MyRCC username and password, contact IT at helpdesk@rcc.mass.edu or call 857-701-1555.*

For any challenges in using discussion boards, uploading/downloading assignments and successfully using your learning space in My RCC, students should contact lms@rcc.mass.edu.

Students can sign up for an open workshop on using My RCC by emailing us for the following times

- Monday 2:00pm-3:00pm
- Wednesday 2:00pm-3:00pm
- Friday 2:00pm-3:00pm

Other times Monday through Friday can be scheduled on an as needed basis.