Accessing Your RCC Online Course

Online courses at RCC use MyRCC as the learning management system. MyRCC can run on any browser as long as it is up to date.

Go to myrcc.rcc.mass.edu (You can also click on MyRCC at the top of the RCC home page) Log in with your RCC Jenzabar username and password that you’ve had assigned from IT.

*If you have not done so already, go to https://rcc.mass.edu/technology-resources/myrcc to learn how to login to your email account.

➢ On the top left side of the page, under the Quick Links menu, you will see My Courses.
➢ Here you will see the courses you are enrolled in.
➢ Select the name of your course to access your course.
➢ From there, follow the course instructions as detailed by your instructor.
➢ If anything goes wrong when signing in or during the class, first email your instructor right away that you are having trouble.
➢ If the link is not working, check that you are using the correct link. If there is a meeting ID and password in Zoom, you can try entering it in manually.
➢ If all else fails you can try restarting your system.

***RCC also provides each student with access to Office 365, which includes Microsoft Word, Excel, PowerPoint, Teams and an email account via Microsoft Outlook.

*If you need assistance with MyRCC username and password, contact IT at helpdesk@rcc.mass.edu or call 857-701-1555.

For any challenges in using discussion boards, uploading/downloading assignments and successfully using your learning space in My RCC, students should contact lms@rcc.mass.edu.

Students can sign up for an open workshop on using My RCC by emailing us for the following times
➢ Monday 2:00pm-3:00pm
➢ Wednesday 2:00pm-3:00pm
➢ Friday 2:00pm-3:00pm

Other times Monday through Friday can be scheduled on an as needed basis.