

# Your Financial Aid Rights

## **As a financial aid applicant, you have a right to:**

- confidentiality
- reasonable access to your financial aid records and all application forms on a timely basis
- a reasonable estimate of your student budget
- information that describes eligibility requirements and application procedures
- a written request for additional information (All correspondence and requests for information will be via email to the email provided on your admissions application. Your Roxbury Community College email will be used for all correspondence once it has been established for you.)
- written notification of your financial aid eligibility, award notices will be sent via email to the email provided on your admissions application (Your RCC email will be used for all correspondence once it has been established for you. This notice will direct you to look for your award on MyRCC, under the Financial Aid tab.)

## **As a financial aid recipient, you have a right to:**

- written information that describes the terms and conditions of all awards made by the Office of Financial Aid. (A “Conditions of Award” and additional information will be sent with your award notice.)
- written information regarding the appeals process
- reasonable access to information and counseling regarding career possibilities

## **If you receive Federal Work-Study, you have a right to:**

- a listing of available Federal Work-Study jobs.